



Avista Hideaway Phuket Patong

2026 Annual Report

January – June 2026

Introduction

At Avista Hideaway Phuket Patong - MGallery, we are committed to fostering a supportive and inclusive environment for our team members. We focus on their mental and physical well-being, ensuring they have the resources and support needed to thrive.



Our dedication to developing our talents is evident in our diverse and dynamic team. We embrace diversity and inclusivity, recognizing that a varied and inclusive workforce enhances our guest experiences and strengthens our connections with the community.

We are also dedicated to making a positive impact on the local community. Our sustainability practices include a thorough risk assessment of our operations, considering factors such as climate, water, socioeconomic impacts, biodiversity, and regulations. By identifying potential risks and opportunities, we strive to operate sustainably and contribute to the well-being of the environment and the communities we serve.

All environmental policies, anti corruption policy and purchasing policy to be reviewed on annual basis. Last revision on 1st May 2026.

Introduction

Avista Hideaway Phuket Patong - MGallery Vision

Be the top destination for luxury, relaxation, and personalized service, blending stunning settings with exceptional experiences for both leisure and business travelers.



Avista Hideaway Phuket Patong - MGallery Value Proposition

At Avista Hideaway Phuket Patong - MGallery, experience a luxurious retreat with mindful service, ideal for relaxation, exploration, or business in a serene setting.

Experience Pillars

- **Indulgent Escapes**

Create unforgettable moments with loved ones in our tranquil environment.

- **Business Convenience**

Enjoy seamless business amenities in a comfortable setting.

- **Wellness & Balance**

Refresh and rejuvenate with our wellness-focused amenities and peaceful surroundings.

Achievement (2025-2026)



2026 - TRIPADVISOR TRAVELLERS' CHOICE 2026
Jivana Spa



2026 - TRIPADVISOR TRAVELLERS' CHOICE 2026
Avista Hideaway Phuket Patong - MGallery Collection



2026 - HAUTE GRANDEUR GLOBAL AWARDS
Best Luxury Boutique Resort in Thailand



2026 - HAUTE GRANDEUR GLOBAL AWARDS
Best Hideaway Retreat in Thailand



2026
Tatler Best Spotlight
Tambu Phuket



2026
Traveller Review Awards |
Booking.com
Rated 8.6

Achievement (2025-2026)



2026 - TRIP.COM

Chinese Friendly Hotel

Avista Hideaway Phuket Patong - M Gallery
Collection



MICHELIN

Michelin Guide 2026

Tambu Phuket



MICHELIN

Michelin Guide 2026

Sizzle Rooftop Restaurant



GREEN GLOBE

Green Globe Certification

Avista Hideaway Phuket Patong - M Gallery
Collection



WORLD CULINARY AWARDS

Asia's Best New Restaurant 2025



2025 - TRIPADVISOR

Tripadvisor Travelers Choice

Sizzle Rooftop Restaurant | Jivana Spa

Achievement (2025-2026)

- **2025 Awards**

2025 – World Culinary Awards

Asia's Best New Restaurant 2025

2025 – Tripadvisor Travellers' Choice

Sizzle Rooftop Restaurant | Jivana Spa

- **2026 Awards**

2026 – Tripadvisor Travellers' Choice 2026

Jivana Spa

2026 – Tripadvisor Travellers' Choice 2026

Avista Hideaway Phuket Patong – MGallery
Collection

2026 – Haute Grandeur Global Awards

Best Luxury Boutique Resort in Thailand

Best Hideaway Retreat in Thailand

2026 – Tatler Best Spotlight

Tambu Phuket

2026 – Traveller Review Awards – Booking.com

Rated 8.6

2026 – Trip.com

Chinese Friendly Hotel

2026 – Michelin Guide

Tambu Phuket

Sizzle Rooftop Restaurant

2026 – Green Globe

Green Globe Certification

CSR Activities 2026



15 March 2026 Donate water 360 bottles support Beach Mini Marathon to Patong Municipality



27 March 2026 Donate cleaning 10 items and Dog food 5 bags to Phuket Stray Dog value 3,000 baht

CSR Activities 2026



12 April 2026 Donation diapers, dried food for Elderly Person value 1,500 baht



22 April 2026 Releasing 500,000 black tiger shrimps into the sea at Tha Tha La Beach, Phuket, to restore the marine ecosystem

CSR Activities 2026



22-23 April 2026 Phuket Green Day & Earth Day



29 June 2026 Planted 500 Beach Cabbage shrubs to prevent beachfront wave erosion

CSR Activities 2026



26 June 2026 Luncheon to Children at Baan Tan Nam Jai
Start from 10.30 am – 12.00 pm and donate snacks and dried food
value 1,000 baht



26 November 2025 Repaired a school building at Phuket Child
Development Center 100,000 THB

CSR Activities 2026



26 November 2026 renovate a playground valued at 87,158 THB to Wat Sawang Arom School, Phuket.



3 July 2026 Plastic Bag Free Day

CSR Activities 2026



8 June 2026 Beach Cleaning at Patong Beach



8 June 2025 Beach Cleaning at Tri Trang Beach



22 April 2026 Beach Cleaning at Freedom Beach

CSR Activities 2026



24 December 2025 Donation Student Uniform 13,756 Baht for 10 student from Wat Suwankeereewong School

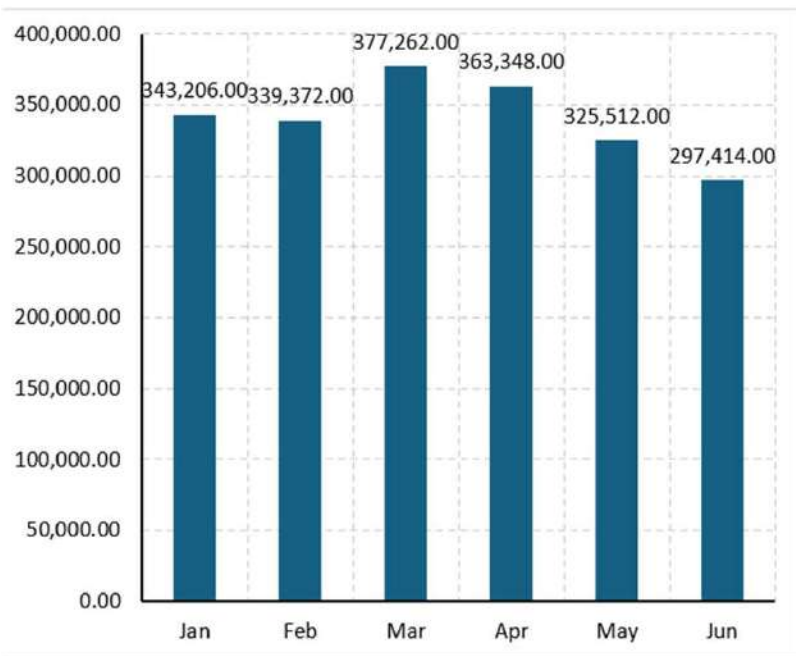
Internal Training 202

January – June 2026

- LQA – Emotional Intelligence | 6 Jan 2026
 - LQA Standard (BKF) | 13 Jan 2026
 - Special Dietary Requirements (Allergies, Vegan & Vegetarian) | 24 Jan 2026
 - Cleaning and Sanitizing Work Station | 25 Jan 2026
 - Bomb Threat Training | 10 Mar 2026
 - Energy & Water Saving | 19 Mar 2026
 - Guest Engagement & LQA – Arrival Experience | 9 Apr 2026
 - Guest Socio Culture | Apr 2026
 - Sustainability Introduction | Apr 2026
 - Diversity, Equity & Inclusion | 20 May 2026
 - Sustainability Introduction | May 2026
 - Earthquake & Tsunami Training | 24 Jun 2026
 - Waste Segregation & Reduce Food Waste Awareness | 30 Jun 2026
 - Pool Life Saving Training | 24 Jul 2026
 - Fire Drill Plan | 19 Aug 2026
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Energy Usage

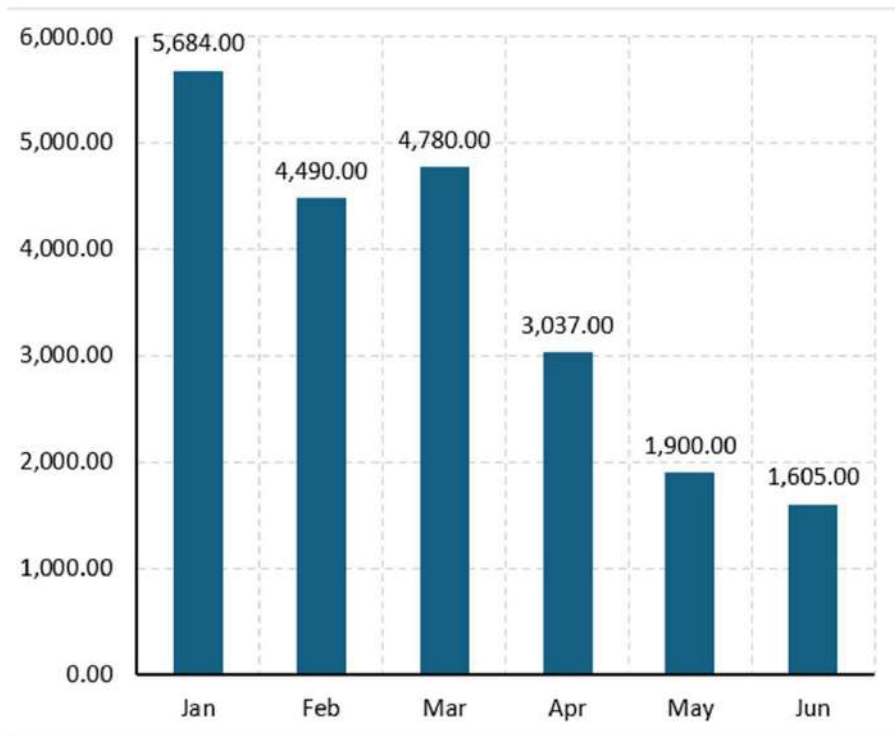
January – June 2026



2026	Volume kWh	Days	Average kWh/day	CO ₂ -e (t)
Jan	343,206.00	31	11,071.16	150.36
Feb	339,372.00	28	12,120.43	148.68
Mar	377,262.00	31	12,169.74	165.31
Apr	363,348.00	30	12,111.60	159.21
May	325,512.00	31	10,500.39	142.61
Jun	297,414.00	30	9,913.80	130.30
Total	2,046,114.00	181	11,304.50	896.46

Water Usage

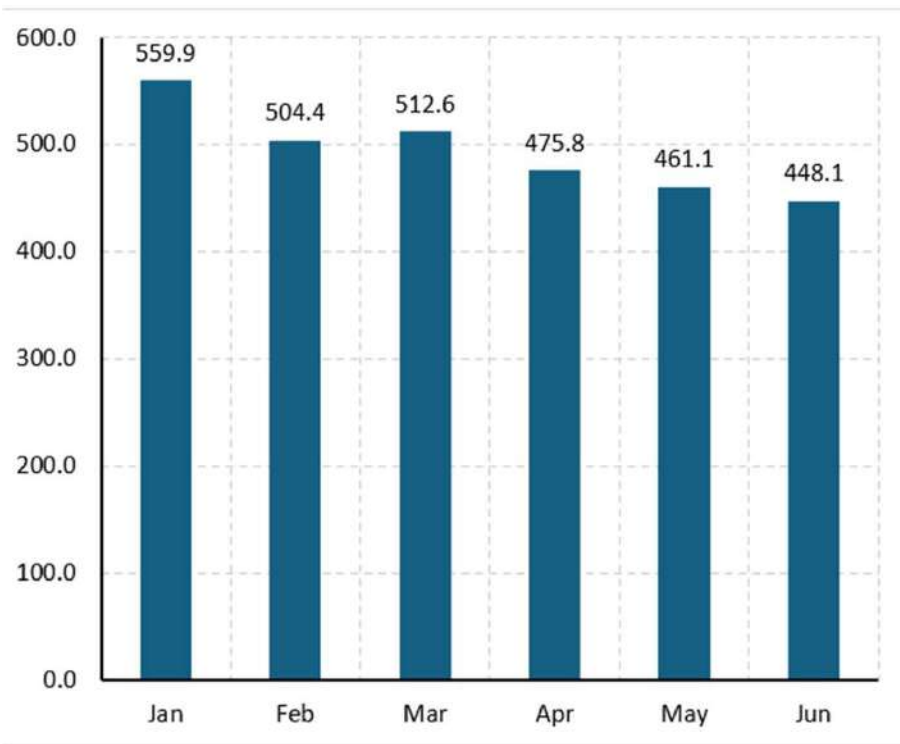
January – June 2026



2026	Volume m³	Cost (THB)	Cost per m³
Jan	5,684.00	682,080.00	120.00
Feb	4,490.00	505,125.00	112.50
Mar	4,780.00	537,750.00	112.50
Apr	3,037.00	341,662.50	112.50
May	1,900.00	213,750.00	112.50
Jun	1,605.00	180,562.50	112.50
Total	21,496.00	2,460,930.00	114.48

Food Waste Record

January – June 2026



2026	Food Waste (kg)	F&B Covers	Food Waste (g/cover)
Jan	559.9	7,732	72.41
Feb	504.4	6,602	76.40
Mar	512.6	5,576	91.93
Apr	475.8	4,848	98.14
May	461.1	4,631	99.57
Jun	448.1	3,595	124.65
Total	2,961.9	32,984	89.80

Sustainability

2026 Sustainable Practices

1. Lighter room design for Deluxe category to provide more natural light
 2. Implemented guest passport scanning to minimizing document printing
 3. Replaced plastic key cards with wooden cards to reduce plastic pollution
 4. Promoted digital guest information and room collateral via QR codes
 5. Implemented energy efficient electric buggy
 6. Installed energy-efficient LED TV as staff notice board to reduce paper use
 7. Installed the Rynn Water system to offer sustainable drinking water for our guests
 8. Encourage staff to use reusable bottles to reduce single-use plastic
 9. Hand dryers installed in guest and staff toilets to reduce tissue paper use
 10. Installed dispensers in toilets to reduce single-use plastic
 11. Improve the wastewater treatment system to increase efficiency
 12. Provided eco-friendly guest amenities to minimize single-use plastics
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Sustainable Guest Practices



Sustainable Guest Practices



Sustainable Practices for Staff



Avista Hideaway
Resort & Spa - Phuket



Sustainable Practices for Staff

Green Initiatives

1. Replaced boiler with a low-energy heat pump system | April 2026
 2. Recycled treated wastewater for use in the sprinkler system | April 2026
 3. Implemented low-flow faucets, showerheads, and toilets to reduce water consumption | May 2026
 4. Equipped lights with motion sensors to ensure energy-efficient operation | September 2026
 5. Upgraded Back Office cooling to VRV A/C units for reduced energy consumption | October 2026
 6. Provide recycling bins in all guestrooms | October 2026
 7. Scheduled steam cleaning and efficient maintenance to extend furniture and equipment life
 8. Recycle biodegradable waste to produce fertilizer, supporting circular and eco-friendly practices
 9. Keep the rainwater system well-maintained to use water efficiently and save more water
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